Genesys is the global omnichannel customer experience and contact center solution leader. Our customer experience platform and solutions help companies engage effortlessly with their customers, across all touchpoints, channels and interactions to deliver differentiated customer journeys, while maximizing revenue and loyalty. In 2012, the ownership of Genesys transferred from Alcatel-Lucent to a company controlled by the Permira Funds with participation from Technology Crossover Ventures. Today, Genesys operates as a standalone company. We help organizations across all industries define the journeys that matter most to customers by delivering consistent experiences to every touchpoint.

**Job Title: Javascript Developer(Widgets)**

**Location: Chennai**

**Job Description**

We are looking for JavaScript developers with the skills and experienced necessary to develop webapps, UI plugins, and widget-type apps. Developers must be comfortable learning and using new frameworks and in-house programming methodologies or technologies. You will be working closely with UX and Product teams to define visual and functional requirements, and you will develop, integrate, and test alongside other front-end and back-end developers for each release. Apps developed by this team will be highly visible and featured on many public websites.

**Responsibilities**

* Developing and maintaining webapps, UI plugins, and widget-type apps
* Optimizing code for maximum speed and minification
* Writing Unit tests and performing end-to-end testing
* Integrating apps with back-end services
* Using and expanding shared components
* Programming within a sandbox and using approved methods
* Following process for code submission, code reviews, and releases

**Skills**

* Strong JavaScript experience and programming skills
* Strong understanding of CSS and specificity
* Sandboxing and defensive JS/CSS/HTML
* Asynchronous UI programming utilizing “promises” and data services
* Integrating with RESTful and CometD Server APIs
* Ability to acclimate to new frameworks and programming requirements
* Familiarity with

o   JQuery

o   Mercurial and GIT

o   Unix/Linux Shell

**About Us:**

Genesys® powers more than 25 billion of the world’s best customer experiences each year. We put the customer at the centre of everything we do and passionately believe that great customer engagement drives great business outcomes. More than 10,000 companies in more than 100 countries trust the industry’s #1 customer experience platform to orchestrate omnichannel customer journeys that eliminate silos and build lasting relationships. With a strong track record of innovation and a never-ending desire to be first, Genesys is the only company recognized by top industry analysts as a leader in both cloud and on premise customer engagement solutions. Connect with Genesys via www.genesys.com, Twitter, Facebook, YouTube, LinkedIn, and the Genesys blog.

**Genesys is an equal opportunity employer committed to diversity in the workplace. We evaluate qualified applicants without regard to race, colour, religion, sex, disability, veteran status, and other protected characteristics**